

Associated Bank Mobile[®]

Compatible Device List

December 2018



Minimum Requirements

Device Operating Systems

- Android™ version 5.0 and above
- Apple® iOS version 10.0 and above

Channels by Operating System

Operating System	Mobile Web		Mobile App		
	Touch-screen Browser	Base Browser (non-touch)	iPhone	Android	iPad
Android 5.0 and above	Yes	No	No	Yes	No
iOS 10.0 and above	Yes	No	Yes	No	Yes
All other devices	Yes	No	No	No	No

Feature Requirements

Feature	Requirement
Associated SnapDeposit™ (deposit checks)	Android, iPhone or iPad application on a compatible device with an auto-focusing camera of at least 2 mega-pixels in resolution.
Popmoney® Person-to-Person Payments	Android, iPhone or iPad application on a compatible device; or Mobile Web via a touch-screen browser on a compatible device.
Call Customer Care	Compatible device with ability for integrated carrier-switched voice calls.

Screen Size

- The Android and iPhone® applications are designed for use on mobile phones (devices with screen sizes of 7" or smaller). These applications are not compatible on tablet devices.
- The iPad® application is compatible with the Apple iPad. Other tablets (such as Android tablets) are not compatible.

Device Browsers

- Only the default browsers installed on devices are supported. User-installed browsers are not compatible.

Networks in the U.S.

- All carriers where you have a data plan and with devices capable of data encryption using Secured Sockets Layer (SSL) technology supported with digital certificates.
- Text Banking: your mobile plan and carrier must support text message (SMS) communication with Associated Bank's "short code" of 222246 (ABC2GO). Text "HELP" to 222246 for help. Text "STOP" to 222246 to cancel. Message and data rates may apply. Check your carrier plan for details.

Device List

The following devices have been specifically tested to verify optimization and functionality. Devices not listed may function, but have not been fully tested.

IOS

- iPhone X
- iPhone SE
- iPhone 8 Plus
- iPhone 8
- iPhone 7 Plus
- iPhone 7
- iPhone 6 Plus
- iPhone 6S
- iPhone 6
- iPhone 5S
- iPad
- iPad Pro

Android

- Google Pixel 2
- Google Pixel 2 XL
- Google Pixel 3
- Google Pixel 3 XL
- HTC One M8
- HTC One M9
- Huawei Nexus 6P
- LG G4
- LG G5
- LG G7
- LG K20 Plus
- LG Nexus 5
- LG V10
- LG V20
- LG V30
- Motorola Droid Turbo
- Motorola Moto G
- Motorola Moto X
- Motorola Moto Z2 Force
- Motorola Moto Z2 Play
- Motorola Moto Z Force Droid
- Samsung Galaxy J7
- Samsung Galaxy Note 3
- Samsung Galaxy Note 4
- Samsung Galaxy Note 5
- Samsung Galaxy Note 8
- Samsung Galaxy Note 9
- Samsung Galaxy Note Edge
- Samsung Galaxy S4
- Samsung Galaxy S5
- Samsung Galaxy S6
- Samsung Galaxy S6 Edge
- Samsung Galaxy S6 Edge+
- Samsung Galaxy S7
- Samsung Galaxy S7 Active
- Samsung Galaxy S7 Edge
- Samsung Galaxy S8
- Samsung Galaxy S8+
- Samsung Galaxy S9
- Samsung Galaxy S9+
- Samsung Galaxy Grand Prime

Tablet

- ASUS Nexus 7 II
- ASUS ZenPad 3S10
- Google Pixel C
- Huawei MediaPad M3 8
- Lenovo Yoga Tab 3 Pro
- Samsung Galaxy Note 10.1 2014 Edition
- Samsung Galaxy Tab 3
- Samsung Galaxy Tab 4
- Samsung Galaxy Tab S3

This document details each device that is currently compatible with Associated Bank Mobile. For a given device model, a manufacturer may provide different versions of hardware, firmware and operating system software. This practice is common, particularly for devices that are released into different geographic territories. These different versions of the same device model may operate differently to the model version that has been assessed for inclusion in this document. Associated Bank does not endorse or provide support for any of the named phones in this list.

Associated Bank Mobile is available for personal accounts. Associated Bank does not charge a fee to use our mobile banking and text banking services. Message and data rates may apply. Check your carrier plan for details. Visit AssociatedBank.com/Mobile for privacy policy and terms and conditions.

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